

Supervisory Module I & II & III

Supervisory Module I: Fundamentals of Supervision

Day 1 A.M.	Day 2 A.M.	Day 3 A.M.
Introduction to Supervision	Communication Skills and Styles	Conflict
P.M.	P.M.	P.M.
Supervisory Styles	Decision Making in Supervision	Me, Myself and I

Supervisory Module II: Supportive (Clinical) Supervision

Day 1 A.M	Day 2 A.M	Day 3 A.M
Introduction to Supportive Supervisory Training	Supportive Supervisory Practice	Putting Supportive Supervision into Practice
P.M.	P.M.	P.M.
The Team and I	Supportive Supervisory Practice	Policies and Procedures

Supervisory Module III: Administrative Supervision Agenda:

Day 1 A.M.	Day 2 A.M.	Day 3 A.M.
Policies and Procedures	Labour Laws Recruiting and Hiring	Stress Management Time Management
P.M.	P.M.	P.M.
Staff Performance Planning (Performance Reviews and Progressive Discipline)	Ethical Standards Liability/ Issues/ Codes of Conduct	Directors Reviews Effective Meetings